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W-01427A-09-0116  
W-01427A-09-0104  
SW-01428A-09-0103

ORIGINAL



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From: Tony Sherman  
Sent: Tuesday, February 01, 2011 5:18 PM  
To: Pierce-Web  
Subject: Liberty Water Rate Increase Appeal  
Importance: High

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AZ CORP COMMISSION  
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Mr. Gary Pierce,

I find the news that Liberty Water requesting an appeal to the recently approved increase in water and sewer rates appalling! While I do understand that businesses have a right to charge a fair rate for their products and services, successful businesses need to take into account their customers' needs. Seems to me that Liberty Water does not care about their customers' needs but only their bottom-line, which they have managed to mismanage and now expect the rate payers to pay the tab! It is nonsense and as a homeowner in the Village at Litchfield Park, I am against any further rate increases.

Regarding the needs of Liberty Waters customers...many homeowners are struggling financially with the down turn in the economy and yet we have a utilities company that either doesn't quite get that concept or just does not care. Liberty Water states that the increases that were approved late last year were too small and will cause them "severe economic harm". What about the homeowners who are facing a near 100% increase in their water/sewer fees? Does that not also cause us economic harm?

My feeling, along with other homeowners in the area... if Liberty Water is indeed harmed by not having an even larger rate increase, then maybe they should look to get out of the business and sell their company to a new owner that can better manage operations and treat its customers fairly. Why should the rate payers have to pay these insane increases because the company chose not to make more "standard" increases over the past 5 years! Seems like poor management to me.

As a homeowner in Litchfield Park, I do not have the ability to go to another water/sewer provider, shop and compare services and possibly take my business elsewhere. My hands are tied in that regard! I ask you Mr. Pierce to not approve any additional rate increases for Liberty Water. Let them find a way to make do with the near record rate increase they have already been awarded.

Respectfully,

Anthony Sherman

Litchfield park, AZ

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